



IT and Telecom Consulting Inc.

Architecting Innovation

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Dear CIO,

An important component of any CIO's mandate is to ensure that IT projects and operations are aligned with organizational strategy. To support you in this, TMC offers a variety of custom-tailored services such as:

- Strategic plans
- Project manage system acquisitions and implementations
- Manage costs and supplier contracts
- Assess / improve business continuity
- Improve staff mobility
- Increase collaboration
- Assess IT and Telecom systems and operations
- Establish best practices and improve compliance

As an example of our Assessment service, we provide you a Performance Baseline Report (PBR) which includes a comparison of your results to others in your industry and with best practices. The PBR is based on an analysis of some or all of:

- IT Spending Health
- Infrastructure Health
- Applications Health
- Staffing Health
- IT Process Health

TMC is vendor neutral, trusted by our clients to provide sound business advice to align IT operations to their organizational objectives and has the skills and methodology to do the same for you.

We would be happy to meet with you, without obligation, to discuss how we've helped others and how we can help you to better meet your objectives.

Regards,

*Ellen*

Ellen Koskinen-Dodgson, P.Eng.  
Managing Partner

Serving North America since 1988